SERVICE GUIDE

Essential Refresh™

Starting at $400

A familiar routine can make caring for your home easier. Essential Refresh is intended for agreed areas already in maintainable condition. We talk through the kitchen, bathrooms, floors and cleared surfaces you would like included, then put that selection in writing so you know what to expect.

How we approach your care

We consider what each selected surface is made of, its finish and its condition before choosing an appropriate cleaning method. For example, the care suitable for an agreed floor may differ from the care suitable for a bathroom fixture. If we find heavier buildup than a maintenance visit can address, we explain it and assess any additional work separately. The team prepares suitable professional products and tools for the approved work.

Your selected care

- Kitchen counters, sink and accessible appliance exteriors.
- Bathroom toilets, sinks, mirrors, tubs and showers in the agreed rooms.
- Vacuuming, sweeping and material-appropriate mopping of the selected floors.
- Light dusting of cleared, safely reachable surfaces.
- Light presentation of existing bedding when agreed; no linen changes.
- Household bin/recycling collection only when expressly included or separately itemized.

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A clear plan, prepared together.

What to expect

A maintenance visit is not a deep reset. If accumulated condition exceeds this scope, we assess and quote any additional work before approval.

Before we arrive

Clear counters, floors and agreed surfaces. If bin collection is included, provide liners and on-property disposal capacity.

Outside this selection

- Expanded blind, window, baseboard or fixture detailing and heavy buildup removal.
- Bed making, mattress cleaning, restoration and appliance interiors unless an eligible separate enhancement is approved.

Your individual proposal

We prepare your quote around the selected tasks and quantities, material, condition and safe access. Square footage helps us plan, while the work your home actually needs shapes the final scope and price. Your written quote confirms those details and shows any applicable tax.

A comfortable, safe visit. Please secure valuables and fragile items and clear the agreed work areas. We do not move heavy furniture, loaded tables, appliances or pet enclosures. Pet waste, litter boxes, bowls, toys, bedding and other pet belongings are not cleaned, moved or handled. Keep pets safely away. Blocked or unsafe areas are reported as not performed.

Clear boundaries. Window care is limited to expressly agreed accessible interior glass, sills, frames and blinds where the service includes it. Tracks, channels and exterior window work are excluded. Material limits apply; complete removal is not guaranteed. New cleaning orders exclude laundry, dishes, organizing, closet and storage interiors, and handling décor or valuables.

Your plan stays clear. Your written order identifies the chosen work. There are no on-site additions or room/item exchanges. Advance changes require review and signatures from you and an authorized company representative before changed work. We respect stop-work instructions immediately. Your agreement governs scheduling, payment and rights; previously accepted terms remain protected.