SERVICE GUIDE

Move-In Cleaning

Preparing to move in is easier with a clear plan for the actual property. We discuss which rooms will be accessible, what will already be in the home and which kitchen, bathroom and floor tasks you want considered. Your written scope connects that selection with the agreed service visit and handoff arrangements.

How we approach your care

We assess materials, condition, previous treatments and access in the named areas, then select methods appropriate for the approved work. An empty home still needs an exact scope: an open closet or an empty cabinet does not make its interior included. Appliance interiors, windows or blinds are considered individually and appear in the order only when expressly agreed. The team prepares suitable professional products and tools for the approved work.

Your selected care

- Cleaning of the named rooms, accessible interior surfaces and floors.
- Kitchen and bathroom work identified in the written scope.
- Accessible interior glass, sills, frames or blinds only where expressly selected.
- Appliance interior work only as individually identified in the order.
- Handoff planning for the agreed vacant or occupied condition.

SERVICE GUIDE

A clear plan, prepared together.

What to expect

No guarantee of deposit return, lease compliance, landlord acceptance or completion before movers arrive. The confirmed service appointment and property handoff are separate.

Before we arrive

Confirm occupancy, utilities, access and which belongings will remain. Clear the agreed areas; arrange moving and handoff separately.

Outside this selection

- Closet floors and interiors, cabinet/drawer interiors and storage interiors for new orders.
- Belongings removal, bulky or hazardous waste, detached or exterior areas and heavy moving.
- Window tracks, channels and exterior window work.

Your individual proposal

We prepare your quote around the selected tasks and quantities, material, condition and safe access. Square footage helps us plan, while the work your home actually needs shapes the final scope and price. Your written quote confirms those details and shows any applicable tax.

A comfortable, safe visit. Please secure valuables and fragile items and clear the agreed work areas. We do not move heavy furniture, loaded tables, appliances or pet enclosures. Pet waste, litter boxes, bowls, toys, bedding and other pet belongings are not cleaned, moved or handled. Keep pets safely away. Blocked or unsafe areas are reported as not performed.

Clear boundaries. Window care is limited to expressly agreed accessible interior glass, sills, frames and blinds where the service includes it. Tracks, channels and exterior window work are excluded. Material limits apply; complete removal is not guaranteed. New cleaning orders exclude laundry, dishes, organizing, closet and storage interiors, and handling décor or valuables.

Your plan stays clear. Your written order identifies the chosen work. There are no on-site additions or room/item exchanges. Advance changes require review and signatures from you and an authorized company representative before changed work. We respect stop-work instructions immediately. Your agreement governs scheduling, payment and rights; previously accepted terms remain protected.