SERVICE GUIDE

Move-Out Cleaning

A move-out visit should be easy to understand before moving day arrives. We help define the rooms, surfaces and selected tasks for one property, taking the expected occupancy and remaining belongings into account. That written plan supports an orderly handoff while keeping the cleaning appointment separate from movers, lease requirements and other arrangements.

How we approach your care

We review the actual condition and accessible materials before selecting suitable methods for the approved rooms. A floor with wear may need different expectations from a surface with removable dust. We also identify each agreed appliance interior and any window or blind care. Previously agreed microwave inclusion is honored without duplicate billing; unlisted storage interiors remain outside the new scope. The team prepares suitable professional products and tools for the approved work.

Your selected care

- Cleaning of the named rooms, accessible interior surfaces and floors.
- Kitchen and bathroom work identified in the written scope.
- Accessible interior glass, sills, frames or blinds only where expressly selected.
- Appliance interior work only as individually identified in the order.
- For move-out, honor any agreed microwave interior inclusion without duplicate billing.

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A clear plan, prepared together.

What to expect

No guarantee of deposit return, lease compliance, landlord acceptance or completion before movers arrive. The confirmed service appointment and property handoff are separate.

Before we arrive

Confirm occupancy, utilities, access and which belongings will remain. Clear the agreed areas; arrange moving and handoff separately.

Outside this selection

- Closet floors and interiors, cabinet/drawer interiors and storage interiors for new orders.
- Belongings removal, bulky or hazardous waste, detached or exterior areas and heavy moving.
- Window tracks, channels and exterior window work.

Your individual proposal

We prepare your quote around the selected tasks and quantities, material, condition and safe access. Square footage helps us plan, while the work your home actually needs shapes the final scope and price. Your written quote confirms those details and shows any applicable tax.

A comfortable, safe visit. Please secure valuables and fragile items and clear the agreed work areas. We do not move heavy furniture, loaded tables, appliances or pet enclosures. Pet waste, litter boxes, bowls, toys, bedding and other pet belongings are not cleaned, moved or handled. Keep pets safely away. Blocked or unsafe areas are reported as not performed.

Clear boundaries. Window care is limited to expressly agreed accessible interior glass, sills, frames and blinds where the service includes it. Tracks, channels and exterior window work are excluded. Material limits apply; complete removal is not guaranteed. New cleaning orders exclude laundry, dishes, organizing, closet and storage interiors, and handling décor or valuables.

Your plan stays clear. Your written order identifies the chosen work. There are no on-site additions or room/item exchanges. Advance changes require review and signatures from you and an authorized company representative before changed work. We respect stop-work instructions immediately. Your agreement governs scheduling, payment and rights; previously accepted terms remain protected.