SERVICE GUIDE

Exterior Surface Refresh™

This service is for selected concrete areas around your property, such as an agreed driveway, walkway or patio. We begin by identifying the exact surfaces and reviewing their condition with you. The aim is a clear, suitable washing plan, with honest expectations about old staining, existing damage and the limits of the approved work.

How we approach your care

We review the agreed concrete flatwork, visible soil, existing cracks or coating issues and access to the wash area. The approved service uses cold-water pressure washing and rinsing, with loose-debris clearing and the selected edges and transitions included in the written scope. A weathered walkway may improve while a deep oil mark remains visible. Washing is not crack repair, resurfacing or heat-based degreasing, and it does not extend to roofs, siding or exterior windows.

Your selected care

- Walkthrough of selected driveways, walkways, sidewalks, patios or concrete porches.
- Clearing loose debris from the wash area.
- Cold-water pressure washing and rinse of the agreed concrete.
- Attention to agreed edges and transitions, followed by final review.

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A clear plan, prepared together.

What to expect

Deep oil, rust, paint and long-standing discoloration can remain. Washing does not repair spalling, cracks or existing coating failure.

Before we arrive

Provide a working outdoor water spigot. Move vehicles, furniture and planters beforehand; keep pets away from the wash area.

Outside this selection

- Roof washing, gutters, siding/stucco soft washing and exterior window work.
- Heat-based degreasing, resurfacing, crack repair or sealer repair.

Your individual proposal

We prepare your quote around the selected tasks and quantities, material, condition and safe access. Square footage helps us plan, while the work your home actually needs shapes the final scope and price. Your written quote confirms those details and shows any applicable tax.

Ready for the selected work. Please clear the selected area, disclose fragile or damaged materials and secure pets safely away. Staff do not move heavy furniture, appliances or pet enclosures or handle pet waste, litter boxes or pet accessories. Unsafe or blocked work may pause and is recorded as not performed.

One defined service. General home cleaning, interior window care and other specialties are not included in this guide. Window tracks and exterior window work are excluded. Additional approved services have their own scope. There are no on-site additions or exchanges of rooms, items or unused tasks.

Changes with clear approval. Advance revisions need assessment and a change signed by you and an authorized company representative before changed work. We respect withdrawn access and stop instructions immediately. Your agreement controls scheduling, payment and applicable rights, while prior accepted terms remain protected.

210-982-2312 | hello@diamondshinefamily.com